

## Examples of covered parts by plan\*

### BASIC CARE = 65+ PARTS\*

#### ENGINE

- Cylinder block
- Cylinder head
- Engine mounts
- Exhaust manifold
- Flywheel
- Harmonic balancer
- Intake manifold
- Internally lubricated parts
- Oil pan
- Oil pump
- Timing belt/chain
- Turbo/supercharger
- Valve covers
- Water pump

#### TRANSMISSION

- Bell housing
- Electronic shift control unit
- Flex plate and ring gear
- Internally lubricated parts
- Torque converter
- Transfer case
- Transfer case internally lubricated parts
- Transmission mounts
- Transmission pan
- Transmission/transaxle case

- Valve body

#### DRIVE AXLES

- Axle bearings
- Constant velocity joints/boots
- Differential axle housing/case and cover
- Drive axle shafts
- Drive shafts
- Four wheel drive locking hubs
- Internally lubricated parts
- Universal joints

### STANDARD CARE = 175+ PARTS\*

#### BRAKES (ABS & Non-ABS)

- Brake booster
- Brake pedal assembly
- Calipers
- Electronic control unit
- High pressure hydraulic pump
- Master cylinder
- Solenoids and accumulator
- Wheel cylinders
- Wheel speed sensors

#### AIR CONDITIONING

- Clutch, coil and pulley
- Compressor
- Condenser
- Evaporator
- Expansion valve
- Hi/low pressure cut off switch
- Hi/low pressure lines
- Manual climate control head
- Orifice tube
- Receiver dryer

#### STEERING

- Center drag link
- Idler arm
- Pitman arm
- Power steering hoses
- Power steering pump
- Rack and pinion housing and internal parts
- Steering column shaft
- Steering gear housing and internal parts
- Tie rod ends

#### SUSPENSION

- Ball joints
- Radius arms and bushings
- Stabilizer bars, bushings and links
- Steering knuckle
- Torsion bars, mounts and bushings
- Upper and lower control arms, shafts and bushings

#### FUEL

- Fuel distribution rails
- Fuel level sending unit
- Fuel pump (mechanical or electrical)
- Fuel pump relay

#### ELECTRICAL

- Alternator
- Back up light switch
- Brake/stop light switch
- Courtesy light/door jam switch
- Glove box light switch
- Ignition switch and ignition lock cylinder assembly
- Manually operated switches
- Multi-function switch (steering column)
- Neutral safety switch
- Starter motor and solenoid
- Voltage regulator
- Wiper motors
- Washer pumps and switches

### PREFERRED CARE = 275+ PARTS\*

#### AIR CONDITIONING

- Air ducts and outlet hoses
- Automatic temperature control programmer
- Blower motor and fan
- Electronic climate control head
- Heater control valve
- Heater core
- HVAC control cables

#### SUSPENSION

- Coil springs, seats and bushings
- Leaf spring shackles and bushings
- Struts
- Wheel and hub bearings

#### COOLING

- Coolant recovery tank
- Coolant temperature sensor
- Cooling fan motors (radiator and condenser)
- Cooling fan sensors
- Engine block heater
- Fan blades
- Radiator
- Thermostat

#### FUEL

- Accelerator pedal
- Fuel distributor
- Fuel injection/metering pump
- Fuel injection mixture control processor and sensors
- Fuel injectors

- Fuel pressure regulator
- Fuel tank, filler neck and o-ring
- IAC motor
- Mass air flow sensor
- Metal fuel lines and fittings
- Oxygen sensor
- Throttle body

#### ELECTRICAL

- Body control module (BCM)
- Camshaft position sensor
- Crank shaft position sensor
- Electronic ignition module
- Electronic instrument cluster
- Engine control module (ECM)
- Horn
- Ignition coils
- Ignition distributor
- Knock sensor
- Map/courtesy light assembly
- MAP sensor
- Power antenna assembly
- Powertrain control module (PCM)
- Transmission control module (TCM)
- Vehicle speed sensor
- Wiring harnesses

#### CONVENIENCE ACCESSORIES

- Convertible top motor
- Cruise control
- Dash gauges
- Driver information center
- Electronic entry/security system
- Power door lock actuators
- Power door lock motors
- Power headlamp motors
- Power mirror motors
- Power seat motors
- Power trunk/solenoid actuator
- Power window motors
- Rear window defogger
- Radio/equalizer/CD player
- Sunroof motor
- Window regulators

### PREMIER CARE/PREMIER CARE WRAP = 475+ PARTS\*

#### ENGINE

- All internal fasteners
- Harmonic bolt and pulley
- Seals and gaskets
- Timing tensioner
- Timing cover
- Timing gears
- Waste gate

#### TRANSMISSION

- Electronic shift control unit and solenoids
- Transmission/transaxle case
- Seals and gaskets
- Vacuum modulator
- Viscous coupler

#### DRIVE AXLES

- Center support and bearings
- Couplings/flex disc
- Drive shaft yokes
- Four wheel drive engagement actuator/motor
- Front wheel drive axle shafts
- Rear wheel drive axle shafts
- Seals and gaskets

#### BRAKES

- Backing plate
- Equalizer
- Hydraulic brake booster
- Metal hydraulic lines and fittings
- Pressure modulator control/isolation dump valves
- Proportioning and combination valves
- Seals and gaskets
- Vacuum assist booster

#### AIR CONDITIONING

- Air ducts and outlet hoses
- Automatic temperature control programmer
- Bearing and pulley
- Blower fan
- Blower motor
- Electronic climate control head
- Heater control valve
- Heater core
- Hi/low pressure hose and metal A/C lines
- HVAC control cables
- Idler pulley and bearing
- Oil and refrigerant (when required with covered repair)
- O-rings
- Seals and gaskets
- Serpentine belt tensioner

#### STEERING

- Reservoir and internal parts
- Seals and gaskets
- Steering column couplings and bearings

#### SUSPENSION

- Coil springs, seats and bushings
- Control arm shafts and bushings
- Leaf spring shackles and bushings
- Links and bushings
- Mounts and bushings
- Seals and gaskets
- Spindle
- Spindle support
- Stabilizer bars
- Struts
- Strut/track bars

- Wheel and hub bearings

#### FUEL

- Accelerator pedal control processor/module
- Fuel distributor
- Fuel injection/metering pump
- Fuel injection mixture
- Fuel injection mixture control sensors
- Fuel injectors
- Fuel pressure regulator
- Fuel tank
- IAC motor
- Mass air flow sensor
- Metal fuel lines and fittings
- Oxygen sensor
- Seals and gaskets and lift pump
- Tank filler neck and o-ring
- Throttle body
- Throttle cable
- Throttle linkage
- Throttle position sensor

#### ELECTRICAL

- Front wiper motor
- Headlamp switch
- Power lock switch
- Power window switch
- Rear wiper motor
- Starter motor and solenoid
- Turn signal switch
- Voltage regulator
- Wiper motor relay and delay switch/module

#### COOLING

- Cooling fan relay
- Fan clutch
- Fan shroud
- Seals and gaskets

- Thermostat housing

#### CONVENIENCE ACCESSORIES

- Rear window defogger

#### ADDITIONAL ITEMS

- A/C-Heater air box
- Adjustable pedal motors
- Cigarette lighter
- Head lamp motors
- Headlight dimmer module
- Head rest or ceiling DVD players
- Heated seat systems
- LED signal mirrors
- Lighted vanity mirror
- Outside mirror memory modules
- Power head rest motor
- Power seat module
- Power vent window motors
- Rear power window shade
- Recirculation doors and motors
- Seat memory modules
- Seat recliners
- Sunroof guides, tracks and cables
- Washer motor

#### EXAMPLES OF EXCLUDED PARTS<sup>5</sup>

Components covered by manufacturer's warranty, drive belts, hoses, distributor cap and rotor, spark plugs, plug wires and glow plugs, radiator cap, nuts, bolts and fasteners, windshield wiper blades, batteries, battery cables, fuses, brake drums, rotors, pads and linings, upholstery, insulation, carpet and paint, weather strips, glass, lenses, sealed beams and light bulbs, door stops and hinges, jack, tool kit, etc.

\* Number of listed parts by coverage plan.

<sup>4</sup> This is not a complete list, but examples of covered parts. Please refer to the contract provisions for detailed coverage information, specific exclusions, conditions and limitations.

<sup>5</sup> These are the examples of excluded parts. Please refer to the vehicle service contract for specific exclusions.

# VEHICLE SERVICE CONTRACT



Protection for  
your car beyond  
its warranty.



Allstate®

# Extended repair protection that goes the distance.

An Allstate® Vehicle Service Contract<sup>1</sup> can help save you thousands of dollars on auto repairs. It's easy, convenient and covers repairs and parts past the manufacturer's warranty.

### Benefits:

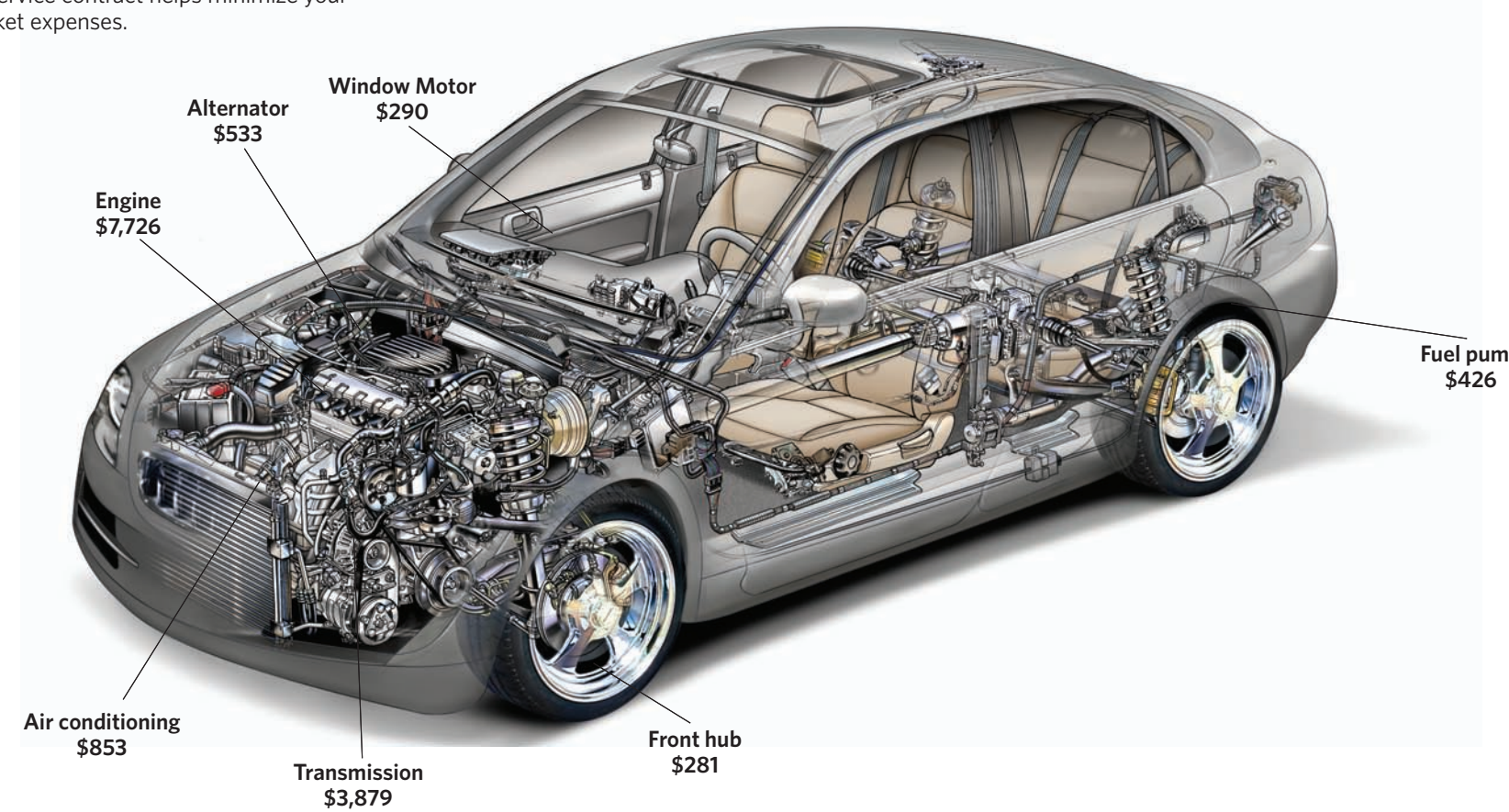
- Covers all repairs for a minimum of a 12-month or 12,000-mile warranty, even if your contract expires
- Pays 100 percent of covered parts and labor, after deductible
- Allows you to transfer your contract, adding to your car's resale value
- Provides protection against increasing replacement costs

## We've got you covered.

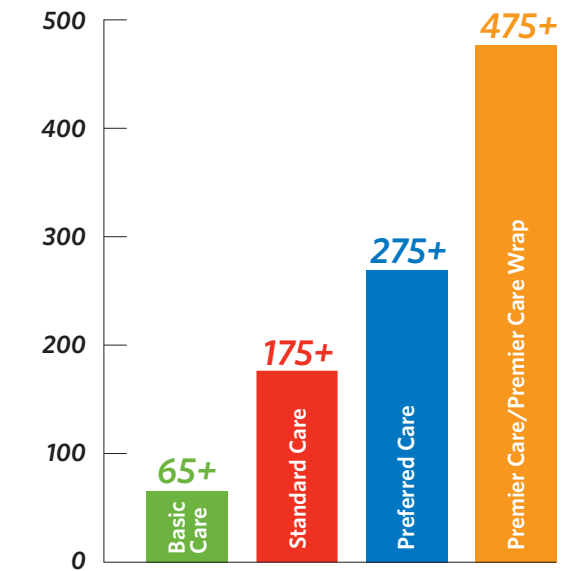
What if your vehicle needs a repair after your factory warranty has expired? If this happens, an Allstate Vehicle Service Contract can protect you from paying high repair costs. We cover a range of breakdowns. You simply choose the coverage that's best for you.

## Save on these average replacement costs<sup>3</sup>

A vehicle service contract helps minimize your out-of-pocket expenses.



## Number of listed parts by coverage plan



## Peace of mind wherever you drive.

An Allstate® Vehicle Service Contract offers you even more than extended repair coverage. And, you'll find approved repair facilities throughout the U.S. and Canada.

Each of our plans also includes these benefits<sup>2</sup>

- Towing coverage
- Rental reimbursement
- Trip interruption
- Roadside assistance

## Always there with expert service.

When you need us, we'll be there.

- Exceptional claims handling
- Certified claims technicians
- Bilingual customer service

## Are you in Good Hands®?

For more than 80 years, the Allstate family of companies has been there when people need us most.

We have innovative insurance for your life's needs, financial solutions to help you save and dedicated representatives to help you sort it all out. We also have a long history as a leader in helping to make our highways safer.

With Allstate, you can feel better protected and more in control of your future than ever before.

**For questions, contact:**  
**1-877-204-2242**  
**allstatecarcare.com**



The Allstate Vehicle Service Contract is issued and administered by Pablo Creek Services, Inc. and the obligations under the agreement are insured by either First Colonial Insurance Company (Home Office: Jacksonville, FL) or Northbrook Indemnity Company (Home Office: Northbrook, IL); each of these entities is a part of the Allstate family of companies.

<sup>2</sup>Towing, rental reimbursement and trip interruption are subject to reimbursement limits as stated in the contract.

<sup>1</sup>This brochure is a summary of the Allstate Vehicle Service Contract. Please refer to the contract provisions for additional information including details of benefits, vehicle eligibility, specific exclusions, conditions and limitations. Product availability varies by state.

<sup>3</sup>Average replacement costs were calculated for the top 5 vehicles of 2010 using MOTOR Information Systems parts and labor data (Chevrolet Silverado, Dodge Ram, Ford F-150, Toyota Camry, and Honda Accord).